



HUG WINTER MEETING

Our Winter Meeting will take place on **March 4th 2020** at the Friends Meeting House in Central London. The day's programme will include a representative from IS Oxford on hand to answer questions and demonstrate the latest offerings from Heritage Cirqa. We will also have sessions on Widgets and Statistics to showcase. The cost is £65 per delegate. For more information or enquiries contact **Jane Ball** our Membership Secretary at jane.ball@rutc.ac.uk

SPOTLIGHT ON: JULIAN DAWSON

Julian Dawson is the HUG Chairman and currently works at Arup in Central London as a Senior Librarian where he has worked since 2002. Julian has chaired the HUG for 14 years...



"We have been using Heritage in Arup for nearly 18 years. It gives us great flexibility in cataloguing a wide range of materials, managing our circulation and overdues with very little manual intervention and maintaining our complex serials distribution. In recent years it has been particularly helpful in helping marketing our library services using features such as search hints, group codes and reading lists. It is difficult to choose a favourite menu, but I would probably go for Reports. It opens up your world to an endless vista of data analysis.

HUG is vitally important in facilitating networking between Heritage users. Our meetings provide an excellent forum for learning about Heritage. Users can learn from their peers, and also compare notes in their day to day work experiences. I enjoy the cross-fertilisation of ideas from other sectors and find the meetings very motivating. HUG also provides a conduit of development ideas for I.S. Oxford, helping steer Heritage in the direction we want."

HERITAGE IN REALITY: COVENTRY COLLEGE

Coventry College is the recently merged product of Henley College Coventry and City College Coventry. Both institutions have used Heritage for decades. The college operates on two campuses with two separate Learning Hubs which provide resources, help and support with learner studies.

Claire Lyness, Senior Learning Resources Advisor, who manages the Learning Hubs says that Heritage is a vital part of the everyday running of the Library - "Heritage is particularly useful from a reporting point of view and I can get daily statistics and stock information easily. It is also important for managing overdue resources and keeping track of equipment borrowed from the Hubs. Heritage is definitely one of those systems where practice makes perfect and I'd encourage anyone to attend open days or HUG group meetings where you are almost certain to bring back tips and tricks to master in your own Library."



COMING SOON...

One of the greatest advantages of being a HUG member is to help shape the Heritage system and make it a better user experience for all. IS Oxford are always developing new and useful ways of making the system easier to use and more accessible.

HUG will be unveiling a new initiative at the Winter Meeting in March which HUG members can be a part of...



A huge welcome to our newest members:

**The Linnean Society of
London**

**Luther King House
Library, Manchester**

**We look forward to seeing you
at future HUG meetings!**